

CE Program KPIs

The period to achieve the target (one) year.

No.	KPIs Code	KPIs	Targeted Level	Measurement Methods	Measurement Time
1	KPI-P-01	Percentage of achieved indicators of the program operational plan objectives	65%	Percentage of performance indicators of the operational plan objectives of the program that achieved the targeted annual level to the total number of indicators targeted for these objectives in the same year.	End of each Academic year
2	KPI-P-02	Students' Evaluation of quality of learning experience in the program	3.5	Average of the overall rating of final year students for the quality of learning experience in the program on a five-point scale in an annual survey	End of each Academic year
3	KPI-P-03	Students' evaluation of the quality of the courses	4.0	Average students overall rating for the quality of courses on a five-point scale in an annual survey	End of each Academic year
4	KPI-P-04	Completion rate	75%	Proportion of undergraduate students who completed the	End of each Academic year

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				program in minimum time in each cohort	
5	KPI-P-05	First-year students retention rate	100 %	Percentage of first-year undergraduate students who continue at the program the next year to the total number of first-year students in the same year	End of each Academic year
6	KPI-P-06	Students' performance in the professional and/or national examinations	40%	Percentage of students or graduates who were successful in the professional and/or national examinations, or their score average and median (if any)	End of each Academic year
7	KPI-P-07	Graduates' employability and enrolment in postgraduate programs	85 %	Percentage of graduates from the program who within a year of graduation were: a. employed b. enrolled in postgraduate programs during the first year of their	End of each Academic year

No.	KPIs Code	KPIs	Targeted Level	Measurement Methods	Measurement Time
				graduation to the total number of graduates in the same year	
8	KPI-P-08	Average number of students in the class	Lectures 25 Laboratory 10 Tutorial: 25	Average number of students per class (in each teaching session/activity: lecture, small group, tutorial, laboratory or clinical session)	End of each Academic year
9	KPI-P-09	Employers' evaluation of the program graduate's proficiency	4	Average of overall rating of employers for the proficiency of the program graduates on a five-point scale in an annual survey	End of each Academic year
10	KPI-P-10	Students' satisfaction with the offered services	3.5	Average of students' satisfaction rate with the various services offered by the program (restaurants, transportation, sports facilities, academic advising, ...) on a	End of each Academic year

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				five-point scale in an annual survey	
11	KPI-P-11	Ratio of students to teaching staff	20:1	Ratio of the total number of students to the total number of full-time and full-time equivalent teaching staff in the program	End of each Academic year
12	KPI-P-12	Percentage of teaching staff distribution (Doctoral Qualification)	Lecturer: 0 % Assistant: 40 % Associate 25 % Professor: 25 %	Percentage of teaching staff distribution based on: a. Gender b. Branches c. Academic Ranking	End of each Academic year
13	KPI-P-13	Proportion of teaching staff leaving the program	0.0%	Proportion of teaching staff leaving the program annually for reasons other than age retirement to the total number of teaching staff.	End of each Academic year
14	KPI-P-14	Percentage of publications of faculty members	60%	Percentage of full-time faculty members who published at least one research	End of each Academic year

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				during the year to total faculty members in the program	
15	KPI-P-15	Rate of published research per faculty member	2	The average number of refereed and/or published research per each faculty member during the year (total number of refereed and/or published research to the total number of full-time or equivalent faculty members during the year)	End of each Academic year
16	KPI-P-16	Citations rate in refereed journals per faculty member	45	The average number of citations in refereed journals from published research per faculty member in the program (total number of citations in refereed journals from published research for full-time or equivalent faculty members to the total)	End of each Academic year

No.	KPIs Code	KPIs	Targeted Level	Measurement Methods	Measurement Time
				research published)	
17	KPI-P-17	Satisfaction of beneficiaries with the learning resources	4.5	Average of beneficiaries' satisfaction rate with the adequacy and diversity of learning resources (references, journals, databases... etc.) on a five-point scale in an annual survey.	End of each Academic year

* including KPIs required by NCAAA