

Program KPIs*

The period to achieve the target (5) year(s).

No.	KPIs Code	KPIs	Targeted Level	Measurement Methods	Measurement Time
1	KPI-P-01	Students' Evaluation of quality of learning experience in the program	4.2	Average of overall rating of final year students for the quality of learning experience in the program on a five-point scale in an annual survey.	End of each Academic year
2	KPI-P-02	Students' evaluation of the quality of the courses	3.4.2	Average students overall rating for the quality of courses on a five-point scale in an annual survey.	End of each Academic year
3	KPI-P-03	Completion rate	65%	Proportion of undergraduate students who completed the program in minimum time in each cohort.	End of each Academic year
4	KPI-P-04	First-year students retention rate	95%	Percentage of first-year undergraduate students who continue at the program the next year to the total number of first-year students in the same year.	End of each Academic year
5	KPI-P-05	Students' performance in the professional	60%	Percentage of students or graduates who were successful in the professional	End of each Academic year

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		and/or national examinations		and / or national examinations, or their score average and median (if any).	
6	KPI-P-06	Graduates' employability and enrolment in postgraduate programs	50%	Percentage of graduates from the program who within a year of graduation were employed or enrolled in postgraduate programs during the first year of their graduation to the total number of graduates in the same year.	End of each Academic year
7	KPI-P-07	Employers' evaluation of the program graduate's proficiency	4.2	Average of overall rating of employers for the proficiency of the program graduates on a five-point scale in an annual survey.	End of each Academic year
8	KPI-P-08	Ratio of students to teaching staff	12:1	Ratio of the total number of students to the total number of full-time and full-time equivalent teaching staff in the program	End of each Academic year

No.	KPIs Code	KPIs	Targeted Level	Measurement Methods	Measurement Time
9	KPI-P-09	Percentage of publications of faculty members	85%	Percentage of full-time faculty members who published at least one research during the year to total faculty members in the program.	End of each Academic year
10	KPI-P-10	Rate of published research per faculty member	3.5	The average number of refereed and/or published research per each faculty member during the year (total number of refereed and/or published research to the total number of full-time or equivalent faculty members during the year).	End of each Academic year
11	KPI-P-11	Citations rate in refereed journals per faculty member	10	The average number of citations in refereed journals from published research per faculty member in the program (total number of citations in refereed journals from published research for full-time or equivalent faculty members	End of each Academic year

No.	KPIs Code	KPIs	Targeted Level	Measurement Methods	Measurement Time
				to the total research published).	