	KPIs		-	Measurement	Measurement
No.	Code	KPIs	Targeted Level	Methods	Time
1	KPI-P-01	Percentage of achieved indicators of the program operational plan objectives	60%	Percentage of performance indicators of the operational plan objectives of the program that achieved the targeted annual level to the total number of indicators targeted for these objectives in the same year.	End of each Academic year
2	KPI-P-02	Students' Evaluation of quality of learning experience in the program	3.75	Average of overall rating of final year students for the quality of learning experience in the program on a five-point scale in an annual survey.	End of each Academic year
3	KPI-P-03	Students' evaluation of the quality of the courses	3.75	Average students overall rating for the quality of courses on a five- point scale in an annual survey.	End of each Academic year
4	KPI-P-04	Completion rate	60%	Proportion of undergraduate students who completed the program in minimum time in each cohort.	End of each Academic year

## **B.Sc. in Electrical Engineering Program KPIs**

No.	KPIs Code	KPIs	Targeted Level	Measurement Methods	Measurement Time
5	KPI-P-05	First-year students retention rate	100%	Percentage of first-year undergraduate students who continue at the program the next year to the total number of first- year students in the same year.	End of each Academic year
6	KPI-P-06	Students' performance in the professional and/or national examinations	40%	Percentage of students or graduates who were successful in the professional and / or national examinations, or their score average and median (if any).	End of each Academic year
	KPI-P-07	Graduates' employability and enrolment in postgraduate programs	40%	Percentage of graduates from the program who within a year of graduation were employed or enrolled in postgraduate programs during the first year of their graduation to the total number of graduates in the same year.	End of each Academic year
	KPI-P-08	Average number of students in the class	Lecture 25 Laboratory 15 Tutorial 25	Average number of students per class (in each teaching session/activity: lecture, small group, tutorial,	End of each Academic year

No.	KPIs	KPIs	Targeted Level	Measurement	Measurement
	Code			Methods	Time
				laboratory, or clinical session).	
	KPI-P-09	Employers' evaluation of the program graduate's proficiency	3.0	Average of overall rating of employers for the proficiency of the program graduates on a five-point scale in an annual survey.	End of each Academic year
	KPI-P-10	Students' satisfaction with the offered services	3.75	Average of students' satisfaction rate with the various services offered by the program (restaurants, transportation, sports facilities, academic advising,) on a five-point scale in an annual survey.	End of each Academic year
	KPI-P-11	Ratio of students to teaching staff	15:1	Ratio of the total number of students to the total number of full-time and full- time equivalent teaching staff in the program	End of each Academic year
	KPI-P-12	Percentage of teaching staff distribution (Doctoral Qualification)	85%		
	KPI-P-13	Proportion of teaching staff leaving the program	0.0%	Proportion of teaching staff leaving the program annually for reasons other than age retirement to the total number of teaching staff.	End of each Academic year

No.	KPIs	KPIs	Targeted Level	Measurement	Measurement
	Code KPI-P-14	Percentage of publications of faculty members	50%	Methods Percentage of full-time faculty members who published at least one research during the year to total faculty members in the	Time End of each Academic year
	KPI-P-15	Rate of published research per faculty member	2	program. The average number of refereed and/or published research per each faculty member during the year (total number of refereed and/or published research to the total number of full-time or equivalent faculty members during the year).	End of each Academic year
	KPI-P-16	Citations rate in refereed journals per faculty member	5.5	The average number of citations in refereed journals from published research per faculty member in the program (total number of citations in refereed journals from published research for full- time or equivalent faculty members to the total research published).	End of each Academic year
	KPI-P-17	Satisfaction of beneficiaries with	3.5	Average of beneficiaries'	End of each Academic year

No.	KPIs Code	KPIs	Targeted Level	Measurement Methods	Measurement Time
		the learning		satisfaction rate	
		resources		with the	
				adequacy and	
				diversity of	
				learning	
				resources	
				(references,	
				journals,	
				databases etc.)	
				on a five-point	
				scale in an annual	
				survey.	